



A Division of Travel Management Partners, Inc.

July 7, 2009

Mr. Charlie Hunter  
Astro Travel and Tours, Inc.  
4876 Woodlane Circle  
Tallahassee, FL 32303

Dear Charlie,

I just wanted to take a minute to do something I should have done long ago, and that is to say thanks for the outstanding service I have received from Astro over the years. As we all know in the travel industry, we tend to only hear from customers when things go wrong, so I wanted to change that and say thanks for a job well done.

It makes my job so much to know that I can call you guys to set up the trips for the teams that I work with and rest at ease that all aspects will be handled professionally and with great equipment at a reasonable price. It has been my experience that a motorcoach company unfamiliar with the special requirements involved in athletic team travel can turn an otherwise good trip into a disaster in a hurry. That is something I never have to worry about with Astro. The drivers are always professional in every sense and the equipment immaculate.

I look forward to seeing you and your staff in Tallahassee in October when NC State comes down to play FSU. I will also be forwarding over the additional requests we will have for basketball season as the schedules firm up. Keep up the great work and know you have a lifelong friend and client in TMP Sports.

Sincerely,

A handwritten signature in black ink, appearing to read 'Dale A. Alexander', written in a cursive style.

Dale A. Alexander  
Vice President - Sports Marketinig

**TMP SPORTS, A Division of Travel Management Partners, Inc.**  
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